



# Chatham County - Savannah Metropolitan Planning Commission Modernizes Their Technology

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The Chatham County-Savannah Metropolitan Planning Commission (MPC) was created to develop a Master Plan for the orderly growth of the district, and the residential and industrial development of the City and County. In order for streamlined collaboration within the municipalities, a robust agenda and meeting management solution is a necessity.

## Organizational Challenge

2008

In 2008, the MPC invested into an electronic agenda software that helped them save time and money associated to the agenda creation processes. Most importantly, the software was able to operate on their existing operating systems. An analysis prepared by the MPC in 2010 showed that the implementation of the electronic agenda system had saved The MPC approximately \$80,000 with the reduction in paper costs, copier costs, and staff. It's saving The MPC about \$40,000 a year. However, the years following deployment led to (unexpected) increased maintenance costs and a lack of software updates. Without the upgrades, The MPC's agenda software couldn't update to their current levels of operating systems. Ultimately, this caused a systems crash that took over a week to resolve!

## The Process

2014

After experiencing these issues, the MPC began searching for a new agenda system in 2014. The new solution had to fit several criteria for consideration. The most important requirements were the technical features of the solution. The MPC required a solution that would work on their current server's operating systems and contain the latest security patch. In addition, the new solution had to receive design and development approval from the Network Admin. Another requirement was the new solution needed the capabilities to handle multiple boards. The MPC consists of eight boards, with 9-14 members per board, and therefore required a robust agenda solution.

## The Result

2016

In 2016, the Chatham County-Savannah Metropolitan Planning Commission (MPC) decided to upgrade to AgendaPlus by Agile Tech Consulting (Jacksonville, FL). The new solution not only met all of the search criteria, but the team at Agile Tech Consulting also customized AgendaPlus to meet their exact needs and wants! During the migration, AgileTech supported the IT team and assisted with the deployment of AgendaPlus. They also helped configure the software (boards, meeting templates, approval paths) and train the users for a successful adoption! Since the adoption of AgendaPlus, the MPC has been able to significantly reduce the number of servers required; saving them time, money and resources. The new solution includes software updates to stay with the current levels of operation systems, which means 0% downtime for the MPC.

“ Agile Tech has been great to work with from the customizations to the implementation to user questions. I believe you will be pleased, their software, personnel, and timely response to your questions/issues ”

says Melony S. West, The MPC Interim Executive Director.

